

July 21, 2020



Dear Residents and Family Members,

Thank you for your continued patience as we pull together to stay well in this unprecedented health care crisis.

We are working hard to provide you with timely updates and information about the status of COVID-19 and its impact at Spring Ridge. Please know that ensuring residents are cared for in a safe and healthy environment is our top priority.

At this time, we have no pending or confirmed cases of COVID-19 in our facility. When the entire building was tested, we had one staff person that had a positive result. We are assuming that it was a false-positive as he had two more tests within 72 hours that both came back negative. He was immediately in quarantined and had a third negative test before returning to work. We continue to adhere to the following state and federal rules designed to minimize potential spread of the virus:

***No Visitors.** Federal and state mandates restrict all visitors, including family, friends and volunteers. We can only allow visitors for compassionate care reasons, such as end-of-life situations, this will be handled on a case-by-case basis.

***Screening All Employees.** Every person that enters our building undergoes a rigorous health screening which includes taking temperature, reviewing health status and assessing potential exposure. In addition, all staff is required to wash & sanitize hands upon arrival, departure, and throughout the work day. Staff are wearing masks and eye protection all times during their shift.

Increased Cleaning & Sanitation. We have increased our already vigilant health precautions with frequent disinfection of the entire facility in an effort to reduce potential germs.

We continue to stay up to date on federal government recommendations as they evolve. Our facility remains in close contact with local and state health departments and are following their guidance.

We understand connecting with loved ones is important, and we encourage you to communicate by telephone, email, text, video chat, social media, mail or window visits. If you need assistance in using these communication methods, please contact Bebie Rantella, Marketing Director at 253-474-1093

If you have any questions, please contact me 253-474-1093

Sincerely,

A handwritten signature in black ink that reads "Michelle Wyse". The signature is written in a cursive, flowing style.

Michelle Wyse, Executive Director