



May 5, 2020

Dear Residents and Family Members,

Thank you for your continued patience as we pull together to stay well in this unprecedented health care crisis.

We're working hard to provide you with timely updates and information about the status of COVID-19 (the new coronavirus) and its impact at Spring Ridge. Please know that ensuring residents are cared for in a safe and healthy environment is our top priority.

At this time, we have **no pending or confirmed cases** of COVID-19 in our facility. We continue to adhere to the following state and federal rules designed to minimize potential spread of the virus:

- **No Visitors.** Federal and state mandates restrict all visitors, including family, friends, and volunteers. We can only allow visitors for compassionate care reasons, such as end-of-life situations, and this is handled on a case-by-case basis.
- **Screening All Employees.** Every person who enters our building undergoes rigorous health screening which includes taking temperature, reviewing health status, and assessing potential exposure. In addition, all staff is required to sanitize hands upon arrival, departure, and throughout the work day, as well constant hand washing. Staff are wearing masks and eye protection at all times during their shift.
- **Increased Cleaning and Sanitation.** We've increased our already vigilant health precautions with frequent disinfection of entire facility in an effort to reduce potential germs.

We continue to stay up-to-date on federal government recommendations as they evolve. Our facility remains in close contact with local and state health departments and are following their guidance.

We understand connecting with loved ones is important, and we encourage you to communicate by telephone, email, text, video chat, social media, or mail. If you need assistance in using these communication methods, please contact Bebie Rantella, Marketing Director at 253-474-1093

If you have any questions, please contact: Michelle Wyse, Executive Director at 253-474-1093

Thank you for your continued patience and understanding.

Sincerely,

Michelle Wyse, Executive Director