

Dear Staff,

I have not had the pleasure to meet any of you since my sister, Jann Williams, began her stay at your facility. I live in California. Travel & visiting became too risky for our age group due to COVID.

I wanted to personally say thank you to each of you who helped care for my beloved sister. I know she was not always the most cooperative resident & could often times be a challenge. Thank you for taking on that challenge & working through it.

Thank you to each one of you who took the time to not just care for her needs but to take the time to talk with her & help her when she needed that connection the most.

Thank you for being there for her when our family could not.

Jann spoke very highly of her caretakers & I just wanted to let each of you know how very much you are appreciated.

May you all be blessed for the work that you do.

Sincerely, Vicki Crawford